

MHHS Webinar: Delivering Milestone 3

20 January 2023

MHHS-DEL898

What we're covering today...

Introduction **Readiness Assessment** 2 findings Pete Edwarde 5 minutes

Revised M3 Criteria Q&A Keith Clark 10 minutes







Please send in your questions using Slido.com #MHHS

What is Milestone 3?

- As the Programme's Design Baseline was delivered (M5), participants were either in, or arriving into, the Design, Build and Test (DBT) phase of the Programme. M3 marks the official start of the DBT phase, supported by evidence of widespread DBT readiness across industry, even though many participants may have already commenced their DBT activities.
- For M3 to be approved unconditionally by the **Programme Steering Group** (PSG) in March 2023, the Programme must assess participants' readiness to start DBT, by examining evidence obtained in Readiness Assessment 2 (RA2) and Consultation Round 3 of the Replan.

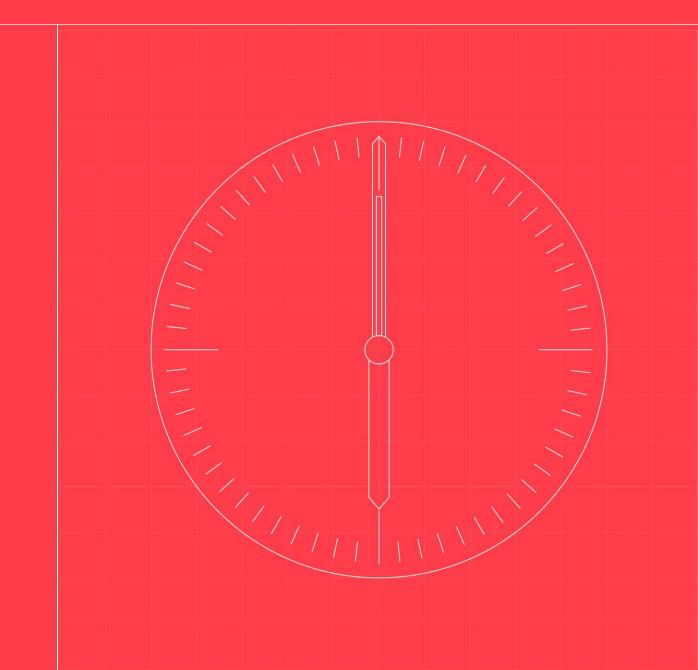
Why is it important?

- The Programme requires specific evidence that participants have a clear timeline to complete their DBT.
- This evidence is vital for the Programme to take a robust M3 decision, confident in the readiness of participants to start or continue their DBT phase.



Readiness Assessment 2 findings

Pete Edwarde





Readiness Assessment 2: Executive Summary

The response rate for RA2 was very encouraging in terms of market share for key constituencies such as suppliers, DNOs and Agents. The self-assessment for DBT readiness at M3 was good as **100%** of DNOs and **68%** of suppliers will be ready for M3, with >**80%** due to be ready by the end of the year. The aspect of RA2 that could be improved was the evidence uploaded by participants to support their claims of DBT readiness at M3.

Response Rate

- The RA2 response rate was 53%, an increase compared to RA1 at 46%
- This includes 98% of the Supplier market by MPANs, 100% of DNOs, 100% of Central Parties and 81% of Agents by market share.
- Non-responders may be escalated in Dec '22 (TBC).

Key Themes of the Deep-Dive Interviews



Fears of regret spend prior to M5 & replan

Many organisations were awaiting a baselined design and replan before committing resources.



Competing Priorities

For some organisations market conditions, EBRS implementation and Faster Switching continue to be higher priorities than MHHS.



DBT Readiness often ahead of schedule

Differing interpretations of 'DBT' meant that many participants are ahead of schedule and have prepared to begin technical design on 1st November.

DBT Readiness (self-assessment)

- 60% of RA2 responders self-assessed as being ready to start DBT at M3 on 1st November 2022. This represents 32% of all participants.
- 100% of DNOs and 68% of the supplier market believe they will be ready to start DBT by 1st Nov. This rises to 80% by the end of 2022.

Positives in RA2



Self-assessment of DBT Readiness

The self-assessment of DBT readiness showed that the vast majority of the supplier, DNO and Agent markets expect to start DBT this year.



Strong Appetite for SIT

52% of responders to RA2 are keen to participate in SIT, and many others are awaiting more details before making a decision.



Comms & Engagement

The vast majority of participants gave positive responses about the MHHS comms and engagement, averaging a score of 4.6 / 6.

DBT Readiness (PPC assessment)

- The evidence submitted to support claims of M3 readiness was below expectations. Many participants submitted no evidence or did not meet the standards for evidence set out in RA2.
- Most participants met just 1 or 2 of the 5 criteria for DBT readiness outlined in CR009.

Key Risks



Some Software Providers are disengaged

The response rate from Software Providers was low (34%) and their deep-dives revealed a lack of readiness in some cases.



Some Small and I&C Suppliers are not ready to start DBT

The self-assessment of readiness for DBT among Small and I&C Suppliers was low (23% and 22% of all such organisations).



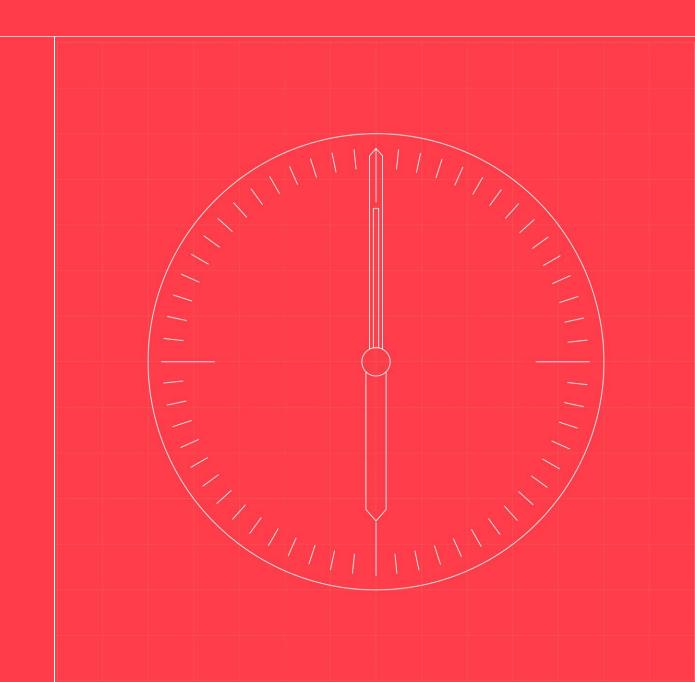
Evidence for M3 readiness is limited

As stated above, the evidence submitted by participants to support their claims of DBT readiness was below expectations.



Revised Criteria for M3

Keith Clark





What criteria need to be met to pass M3 unconditionally after Replan Round 3?



Delivery Timelines

All responders to the Round 3 replan consultation are required to submit a delivery timeline which covers participants' own Design, Build and Test activities. Any document format (e.g. a plan on a page or list of activities with dates) will be acceptable

>50% of Round 3 responders must have provided such a document for M3 to be met



Resources

We will include a question which asks for a self-declaration ('Yes' or 'No') of whether each organisation has the resources (in their own organisation or via a third-party provider) to deliver their DBT timeline

• >50% of Round 3 responders must have provided a self-declaration of 'Yes' for M3 to be met



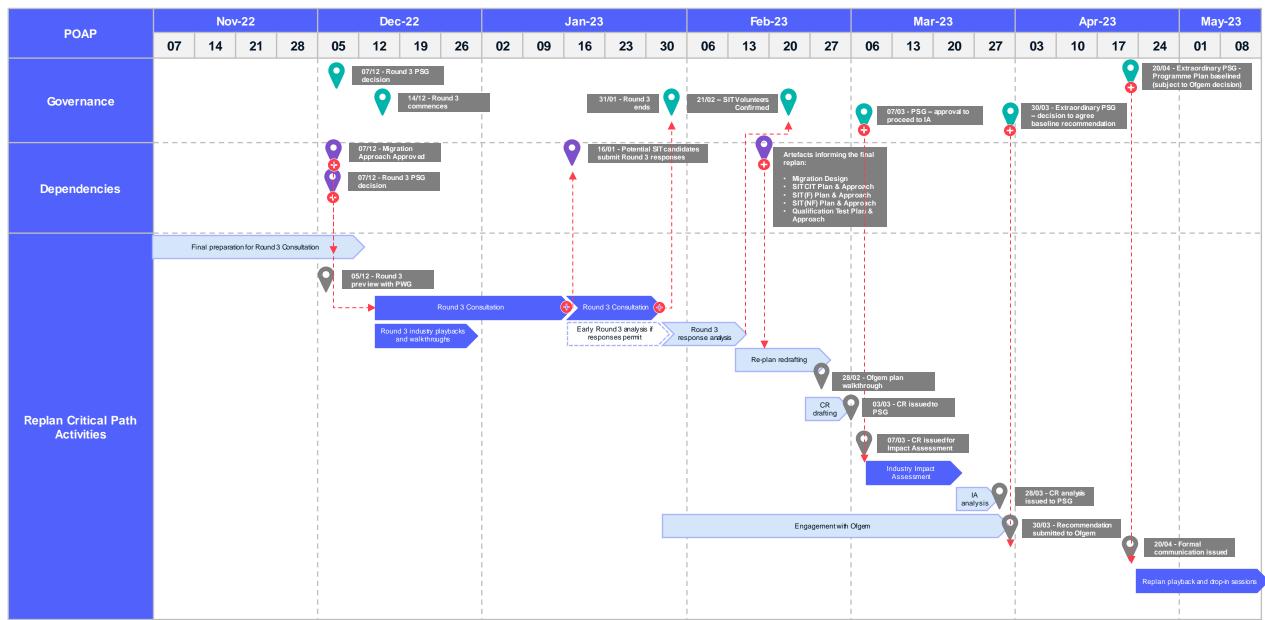
Dependencies

- M5 (Design Baseline) approved with clear plan to deliver work-off list
- Interim plan agreed with PSG and published, with a clear timeline to re-baseline the programme plan



Programme Re-plan POAP





MHHS support on hand to help with your Replan Round 3 response...

To respond to Replan Round 3	For Delivery Plan guidance	To watch Replan Playback recordings	To speak to Programme team members
Your input is critical for us to ensure that we have a realistic and viable Programme plan To respond to Replan Round 3 please visit the Planning page of the MHHS website: https://www.mhhsprogramme.co.uk/programme-information/planning	We have developed a template Delivery Plan for participants requiring extra guidance. If you would like to use it, please email the PPC team to learn more: PPC@mhhsprogramme.co.uk	Each constituency's Replan Playback recording is saved on the MHHS YouTube page. These recordings and slides can be found on the Events page of the MHHS website: https://www.mhhsprogramme.co.uk/events	For any queries about the Replan or to arrange a meeting with the Programme team, please email the PPC team to arrange a time that suits: PPC@mhhsprogramme.co.uk





Any questions? Please join at Slido.com #MHHS

MHHS Programme Communications & Support

PPC Bilaterals

- The PPC Team is available for monthly bilateral sessions with all Programme participants
- The sessions are used to enable a two-way conversation between the participants and the Programme – wider Programme team members can join these sessions as requested
- Contact <u>PPC@mhhsprogramme.co.uk</u> to schedule your next meeting

The Collaboration Base

- The Collaboration Base is the window to the Programme, providing access to documents for information, collaboration and review
- The Programme's Design Artefacts are available on the Collaboration Base, grouped by theme, for ease of accessing design information
- The dPMO tool provides participants with a set of interactive and user-friendly dashboards that display core Programme information

Round 3 Replan Playbacks

- Last week we held Replan Round 3 Playbacks for each constituency, available to rewatch in your own time
- Please visit the events page of the website to watch these recordings again: https://www.mhhsprogramme.co.uk/events

Newsletters

- The Clock is the Programme's weekly newsletter, and the Design newsletter is fortnightly
- They provide you with updates and key information to support delivery of the Programme
- They signposts events, plans, reporting, and documents to assist in planning, design, development, testing and delivery
- To sign up, please contact the PPC team PPC@mhhsprogramme.co.uk

Level 4 Working Groups

- Level 4 Working Groups are open to all, and we highly encourage you to join and have your say!
- In particular, the SITWG & QWG are open forums defining the approach to SIT and Qualification Testing, where you can feed into and find out more about the processes around how participants will qualify under MHHS
- Contact PMO@mhhsprogramme.co.uk to join

Pre-PSG Webinar

- Our monthly pre-Programme Steering Group (PSG) webinars inform participants of the upcoming PSG agenda and discussion points
- The next PSG webinar is on Thursday 26
 January at 11:30 12:00
- Contact PMO@mhhsprogramme.co.uk to join



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