
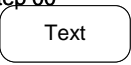












Version	Description	Author	Date
0.01	First draft based on AWG Consultation Documentation	MHHS Programme	23/09/2021
0.02	Updates following Design Team Reviews	MHHS Programme	04/11/2021
0.04	Further Revisions following Design Team Review	MHHS Design Team	02/03/2022
0.05	Ready for WG Review	MHHS Design Team	07/03/22
0.07	Published to WG2	MHHS Design Team	13/03/22
0.08	Updated following feedback in WG 2	MHHS Design Team	22/03/22
1.00	Issued for BPWRG Review	MHHS Design Team	31/03/22
2.00	Issued for BPWRG Review / DAG Review	MHHS Design Team	11/05/22
3.00	Issued for T4 Review	MHHS Design Team	05/08/22
3.5	Issued for Industry Review	MHHS Design Team	14/10/22
4.0	Baselined DAG Approval	MHHS Design Team	31/10/22
4.5	issued for M5 Work Off Plan assurance review	MHHS Design Team	16/12/22
4.6	Issued for M5 Work Off Plan Approval	MHHS Design Team	20/01/23
4.7	Updated with BPRWG feedback	MHHS Design Team	31/01/23
5.0	DAG Baseline	MHHS Design Team	16/02/2023
5.1	MHHS-DIN-64, MHHS-DIN-95, MHHS-DIN-31	MHHS Design Team	03/04/2023
5.2	MHHS-DIN-100, MHHS-DIN-369, MHHS-DIN-338	MHHS Design Team	20/06/2023
5.3	MHHS-DIN-605, MHHS-DIN-630	MHHS Design Team	27/09/2023
5.4	MHHS-DIN-735 (Remove BP007 from Entry Process list)	MHHS Design Team	19/10/2023



Item	Description
	Process
Step.00 	Task
	Decision gateway
	Initiate multiple steps
	Collapsed sub-process
	Message
	Start BPM
	End BPM
	Sequence flow – Black = Process Step / Blue = DIP Output
	Message flow - Orange = 3 rd Party / Red = TBD

MHSP-BP-002 – Change of Service – Metering Service – v5.4

Business Process Description
This BPM diagram describes the 'Change of Metering Service' Business Process. For a detailed description of each step in the BPM, please refer to the accompanying Business Process Descriptions [BPD] document for this Business Process.

Actors
Supplier (Prospective/Incumbent)
Registration Service
Data Integration Platform
New Metering Service (MSS, MSA, UMSO)
Old Metering Service (MSS, MSA, UMSO)
New/Existing Data Service (SDS, ADS, UMSDS)
Supplier (Outgoing)
LDSO
EES

MHHS Interfaces
MHHS-IF-031 Supplier Service Appointment Request
MHHS-IF-032 Reg. Serv. Response to Supplier Service App Request
MHHS-IF-033 Registration Service Request for Service Appointment
MHHS-IF-034 Service Provider Response to Appointment Request
MHHS-IF-035 Registration Service Appointment Status Notification
MHHS-IF-036 Reg. Serv. Notification of Service App. & Supporting Info
MHHS-IF-037 Registration Service Notification of Service De-Appointment
MHHS-IF-038 Customer Direct Contract Advisory
MHHS-IF-039 Customer Direct Contract Advisory Response

Publication List
PUB-031 Supplier Service Appointment Request
PUB-032 Reg. Serv. Response to Supplier Service App Request
PUB-033 Registration Service Request for Service Appointment
PUB-034 Service Provider Response to Appointment Request
PUB-035 Registration Service Appointment Status Notification
PUB-036 Reg. Serv. Notification of Service App. & Supporting Info
PUB-037 Registration Service Notification of Service De-Appointment
PUB-038 Customer Direct Contract Advisory
PUB-039 Customer Direct Contract Advisory Response

BPM included as part of the process
MHSS-BP003-Change of Service – Data Service
MHSS-BP003A-CSS/DCC Update

BPM Entry
MHSS-BP001-Change of Supply
MHSS-BP007-Disconnection
MHSS-BP011-Change of Market Segment

Exit BPM
MHSS-BP004-Data Collection

